## Refund policy

Noble Solicitors do not issue refunds once legal work is completed or once disbursements have been paid or a liability for disbursements has been incurred.

Where payments are made on account and these prove to be in excess of what is required to complete that work you will be entitled to a refund of funds remaining on your account after the payment for work done and disbursements incurred. As a client you are responsible for understanding this upon commencement of any service from us.

In the event that it turns out that the legal work carried out by Noble Solicitors was defective you may be entitled to a refund of fees paid. If you feel that this is the case you should raise the matter with your solicitor in the first instance, or write to our Client Care Director, 26-28 Stuart Street, Luton, Bedfordshire, LU1 2SW.

Once agreed, refunds will be made to you via cheque or bank transfer within 7-10 days of that agreement.